

Charter for Keeping Pets and People Together



We make the following commitments as part of our pet-inclusive approach:

1. We understand the importance of the human-companion animal bond.
2. Our default position is to keep pets and people together.
3. We have clear pet policies in place that support this Charter.
4. We do not force separation except in genuine emergencies.
5. We understand and respect, the emotional and physical support a pet can provide.
6. We focus on individual situations and circumstances and do not make assumptions about ability to care for a pet.
7. We have clear escalation pathways in place for complex situations and all staff understand this.
8. We understand the importance of working in partnership with animal welfare, veterinary and homelessness organisations and are proactive in doing so.
9. We have back-up plans in place should pet owners face temporary difficulties with a route to emergency care in place and this is understood by our staff.
10. We welcome pets in this organisation.

